

ITSC Plan for GPRA+ Orientation/Training for all Areas

Description: GPRA+ (or the GPRA Reporting System) is a new RPMS application designed for local and Area monitoring of the clinical GPRA indicators in a timely manner. Administrative and clinical users will be able to review individual or all indicators at any time. This will allow users to:

- identify potential data issues in their RPMS, i.e., missing or incorrect data;
- identify specific areas where the site is not meeting the indicator in order to initiate business process or other changes;
- quickly measure impact of process changes on indicators;
- identify areas meeting or exceeding indicators to provide lessons learned.

Sites can run reports as often as they want to and can also use GPRA+ to transmit data to their Area. The Area Office can use GPRA+ to produce an aggregated Area report.

Status: GPRA+ is currently undergoing formal beta testing at five sites, and the software is expected to be released no later than mid June 2002.

Area Orientation Plan: To assist Areas and sites in implementing this new software quickly and efficiently, ITSC will offer each Area one on-site orientation and training session for site and Area staff. The 6 hour session will include:

- a technical overview of the software for IT staff;
- detailed walkthrough of the application for end users;
- discussion of the logic for the GPRA indicators;
- how to troubleshoot individual GPRA indicator reports; and
- suggestions for improving outcome.

Proposed Participants: Areas should plan to invite site staff representing each of three functions:

- IT or RPMS training staff who will be supporting end users;
- Performance improvement/QA staff or GPRA coordinators; and
- Clinical staff responsible for the clinical GPRA areas, i.e., diabetes.

Schedule: The first Area Orientation will begin on June 14, and all Orientations will be completed by August 14. A detailed schedule can be downloaded from the GPRA+ web site (see below).

Logistics: Each Area will need to provide:

- Contact person for the meeting
- Large meeting room to accommodate their anticipated participants (30-50 people)
 - classroom style is preferred
 - computer projector and screen
 - flip charts and markers
- Copies of meeting materials for all participants (electronic files will be sent to the contact person one week previous to the meeting)

Project Contacts:

Theresa Cullen, MD, MS; 520-670-4803; tcullen@hqt.ihs.gov

Carol Miller; 703-610-2458; carol.miller@mail.ihs.gov

